# SAMAGRA SHIKSHA MOBILE APP PRIVACY POLICY

Samagra Shiksha (Gujarat Council of School Education) undertaking respects the privacy of our users. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our mobile application. Please read this Privacy Policy carefully. IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, PLEASE DO NOT ACCESS THE APPLICATION.

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the "Last updated" date of this Privacy Policy. You are encouraged to periodically review this Privacy Policy to stay informed about the updates. You will be subject to, will be deemed to have been made aware of and will be deemed to have accepted the changes made in revised Privacy Policy by your continued use of the Application after the date such revised Privacy Policy is posted.

This Privacy Policy does not apply to the third-party online/mobile store from which you install the Application or make payments, including any in-game virtual items, which may also collect and use data about you. We are not responsible for any of the data collected by any such third party.

### **COLLECTION OF YOUR INFORMATION**

We may collect information about you in a variety of ways. The information we may collect via the Application depends on the content and materials you use, and includes:

#### **Personal Data**

Demographic and other personally identifiable information (such as your name and email) In addition to that, this can be used by government office or any competent authority; which you are visiting or visited in recent past. This will be shared after you scan QR code or allow your QR code to be scanned by office, no GPS tracking of your device is being done by this app.

#### **Derivative Data**

Information our servers automatically collect when you access the Application, such as your native actions that are integral to the Application, including liking, re-blogging, or replying to a post, as well as other interactions with the Application and other users via server log files.

#### **Financial Data**

Financial information, such as data related to your payment method (e.g. valid credit card number, card brand, expiration date) are not collected in any form or in any manner by this app.

#### **Geo-Location Information**

We may request access or permission to and track location-based information from your mobile

Device, we are not (continuously or while you are using the Application) tracking, to provide location-based services, it will be stored while you wish to add. If you wish to change our access or permissions, you may do so in your device's settings.

#### Mobile Device Access

We may request access or permission to certain features from your mobile device, including your mobile device's [Bluetooth, calendar, camera, contacts, microphone, reminders, sensors, SMS messages, social media accounts, storage,] and other features. If you wish to change our access or permissions, you may do so in your device's settings.

#### **Mobile Device Data**

Device information such as your mobile device ID number, model, and manufacturer, version of your operating system are not used by app, mobile no, address, country, location (based on your action) is used by app.

#### **Push Notifications**

We may request to send you push notifications regarding your account or the Application. If you wish to opt-out from receiving these types of communications, you may turn them off in your device's settings.

### **USE OF YOUR INFORMATION**

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Application to:

- 1. Administer sweepstakes, promotions, and contests.
- 2. Assist law enforcement and respond to subpoena.
- 3. Compile anonymous statistical data and analysis for use internally or with third parties.
- 4. Create and manage your account.
- 5. Deliver targeted advertising, coupons, newsletters, and other information regarding promotions and the Application to you.
- 6. Email you regarding your account or order.
- 7. Enable user-to-user communications.
- 8. Generate a personal profile about you to make future visits to the Application more personalized.
- 9. Increase the efficiency and operation of the Application.
- 10. Request feedback and contact you about your use of the Application.
- 11. Send you a newsletter.
- 12. Solicit support for the Application.

# **DISCLOSURE OF YOUR INFORMATION**

We may share information we have collected about you in certain situations. Your information

may be disclosed as follows:

#### By Law or to Protect Rights

If we believe the release of information about you is necessary to respond to legal process, for situation, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation. This includes exchanging information with other entities for fraud protection and credit risk reduction.

#### Interactions with Other Users

This is not chat platform so we do not allow interactions with other users.

#### **Online Postings**

When you post comments, contributions or other content to the Applications, your posts may be viewed by other users.

#### **Third-Party Advertisers**

We may use third-party advertising companies to serve ads when you visit the Application. These companies may use information about your visits to the Application and other websites that are contained in web cookies in order to provide advertisements about goods and services of interest to you.

#### Affiliates

We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any subsidiaries, joint venture partners or other group companies that we control or that are under common control with us or our parent company

### TRACKING TECHNOLOGIES

#### **Cookies and Web Beacons**

We may use cookies, web beacons, and other technologies on the Application to help customize the Application and improve your experience. When you access the Application, your personal information is not collected through the use of tracking technology. Most browsers are set to accept cookies by default. You can remove or reject cookies, but be aware that such action could affect the availability and functionality of the Application. You may not decline web beacons. However, they can be rendered ineffective by declining all cookies or by modifying your web browser's settings to notify you each time a cookie is tendered, permitting you to accept or decline cookies on an individual basis.

#### **Internet-Based Advertising**

Additionally, we may use third-party software to serve ads on the Application, implement email

marketing campaigns, and manage other interactive marketing initiatives. This third-party software may use cookies or similar technology to help manage and optimize your online experience with us. For more information about opting-out of interest-based ads, visit the <u>Network Advertising Initiative Opt-Out Tool</u> or <u>Digital Advertising Alliance Opt-Out Tool</u>.

# SECURITY OF YOUR INFORMATION

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. Any information disclosed online is vulnerable to interception and misuse by unauthorized parties. Therefore, we cannot guarantee complete security if you provide personal information.

### POLICY FOR CHILDREN

We do not knowingly solicit information from or market to children under the age of 13. If you become aware of any data we have collected from children under age 13, please contact us using the contact information provided below.

### **OPTIONS REGARDING YOUR INFORMATION**

#### Account Information

You may at any time review or change the information in your account or terminate your account by:

- Logging into your account settings and updating your account
- Contacting us using the contact information provided below

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use and/or comply with legal requirements.

#### **Emails and Communications**

If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by:

- Noting your preferences at the time you register your account with the Application
- Logging into your account settings and updating your preferences.
- Contacting us using the contact information provided below

If you no longer wish to receive correspondence, emails, or other communications from third parties, you are responsible for contacting the third party directly.

# CONTACT US

If you have questions or comments about this Privacy Policy, please contact us at:

Gujarat Council of School Education, Office of the State Project Director, Samagra Shiksha, Sector – 17, Gandhinagar. Ph.: 079-23238404, 079-23234939, 23235069, 23235063 Fax: <u>079-23238404estssaguj@gmail.com</u>, Email: ssa.misdata@gmail.com